



Meeting Agenda 8/13/19

Administrative Review Committee

The Administrative Review Committee (ARC) responds to ratepayer requests for reviews of account adjustments, proposed account actions, or other disputes concerning water, sewer, and/or stormwater accounts. Decisions rendered by the ARC are considered bureau decisions. The ARC is composed of one voting representative each from the Portland Water Bureau and the Bureau of Environmental Services, both of whom have been confirmed by the commissioners-in-charge of these bureaus, along with one voting member from the Portland Utility Board (PUB) to represent consumer interests. The ARC may reach a decision at the conclusion of the meeting or, if additional information is needed, at the next scheduled ARC meeting.

Agenda

Pioneer Tower, Bureau of Environmental Services Pioneer Room, 4th Floor, 888 SW 5th Avenue, Portland OR 97201.

Tuesday, August 13, 2019, 9:30 a.m. to 11:00 a.m.

1. Welcome

Read preamble for ARC.

2. Public Comments

Members of the public are invited to introduce themselves and to state their interest in attending the meeting. Anyone who wishes to speak about matters pertaining to the ARC will have the floor for two minutes.

3. New Business

The Administrative Review Committee will hear two customer appeals about water, sewer and/or stormwater billing.